

# Call Before You Dig









Electric Department [Tennessee One-Call](#) Tennessee state law requires anyone about to engage in digging, excavation, moving of earth, demolition, or any type of activity that could damage underground utility lines to notify the utility companies in that area of their intent to dig not less than three business days before the work is to begin. The system was created to provide advance notification service to member utilities, such as the City of Alcoa, throughout the state.

**You can reach Alcoa and other member utilities who provide electric, gas, water, wastewater, phone, cable, etc. with one call to Tennessee One-Call at 1-800-351-1111.**

Tennessee One-Call will gather information from you about your planned work and send it to member utilities in the area where you plan to dig. Alcoa and other member utilities will then locate their facilities at the proposed excavation site with paint or flags so you can avoid them during excavation. There is no charge to contact Tennessee One-Call or for Alcoa to locate its underground facilities. Dig safely by calling Tennessee One-Call at 1-800-351-1111 three business days before you plan to dig. Then, wait for Alcoa to mark their lines. Respect the markings and dig with care. Tennessee One-Call operates 24-hours a day, seven days a week, 365 days of the year.

**Important: Always use extreme caution when you dig, and avoid digging within the utility safety zone. The safety zone is a strip of land the width of the utility, plus two feet on either side. Customer-owned service lines are not mapped and therefore may not be marked. Customer-owned lines include sewer laterals, underground electrical service lines, water lines, lines for outside lighting, invisible fencing, irrigation systems, customer fuel lines, or any other customer-owned line.**

To report damage to an Alcoa utility line, call (865) 380-4700 during normal business hours. During after hours, call (865) 380-4890 for electric lines and (865) 983-3911 for water or sanitary sewer lines.

APWA Uniform Color Code (of Marked Underground Utility Lines)	
	White - Proposed excavation
	Pink - Temporary survey markings
	Red - Electric power lines, cables, conduit, and lighting cables
	Yellow - Gas, oil, steam, petroleum, or gaseous materials
	Orange - Communication, alarm, or signal lines, cables or conduit
	Blue - Potable water
	Purple - Reclaimed water, irrigation, and slurry lines
	Green - Sewer and drain lines